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# **Overview and Scrutiny Management Committee**

Thursday, 15th September, 2016 at 5.30 pm

# PLEASE NOTE TIME OF MEETING

Council Chamber - Civic Centre

This meeting is open to the public

#### Members

Councillor Fitzhenry (Chair) Councillor Moulton (Vice-Chair) Councillor Fuller Councillor Furnell Councillor Hannides Councillor Morrell Councillor Whitbread Councillor Murphy Councillor Savage Councillor T Thomas

**Appointed Members** 

Revd. J Williams, The Church of England (Portsmouth and Winchester Dioceses) Mrs U Topp, (Roman Catholic Church) Vacancies

- Primary Parent Governor Representative; and
- Secondary Parent Governor Representative

### Contacts

Judy Cordell Senior Democratic Support Officer Tel. 023 8083 2766 Email: judy.cordell@southampton.gov.uk

Mark Pirnie Scrutiny Manager Tel: 023 8083 3886 Email: <u>mark.pirnie@southampton.gov.uk</u>

#### PUBLIC INFORMATION

#### **Overview and Scrutiny Management Committee**

The Overview and Scrutiny Management Committee holds the Executive to account, exercises the callin process, and sets and monitors standards for scrutiny. It formulates a programme of scrutiny inquiries and appoints Scrutiny Panels to undertake them. Members of the Executive cannot serve on this Committee.

#### **Role of Overview and Scrutiny**

Overview and Scrutiny includes the following three functions:

- Holding the Executive to account by questioning and evaluating the Executive's actions, both before and after decisions taken.
- Developing and reviewing Council policies, including the Policy Framework and Budget Strategy.
- Making reports and recommendations on any aspect of Council business and other matters that affect the City and its citizens.

Overview and Scrutiny can ask the Executive to reconsider a decision, but they do not have the power to change the decision themselves.

**Use of Social Media**:- The Council supports the video or audio recording of meetings open to the public, for either live or subsequent broadcast. However, if, in the Chair's opinion, a person filming or recording a meeting or taking photographs is interrupting proceedings or causing a disturbance, under the Council's Standing Orders the person can be ordered to stop their activity, or to leave the meeting. By entering the meeting room you are consenting to being recorded and to the use of those images and recordings for broadcasting and or/training purposes. The meeting may be recorded by the press or members of the public.

Any person or organisation filming, recording or broadcasting any meeting of the Council is responsible for any claims or other liability resulting from them doing so. Details of the Council's Guidance on the recording of meetings is available on the Council's website.

#### Southampton City Council's Priorities:

- Jobs for local people
- Prevention and early intervention
- Protecting vulnerable people
- Affordable housing
- Services for all
- City pride
- A sustainable Council

#### **Procedure / Public Representations**

At the discretion of the Chair, members of the public may address the meeting on any report included on the agenda in which they have a relevant interest. Any member of the public wishing to address the meeting should advise the Democratic Support Officer (DSO) whose contact details are on the front sheet of the agenda.

**Smoking Policy:-** The Council operates a nosmoking policy in all civic buildings.

**Mobile Telephones:-** Please switch your mobile telephones to silent whilst in the meeting **Fire Procedure:-**

In the event of a fire or other emergency a continuous alarm will sound and you will be advised by Council officers what action to take.

Access is available for disabled people. Please contact the Democratic Support Officer who will help to make any necessary arrangements.

#### Dates of Meetings: Municipal Year 2016/17

2016	2017
16 June	12 January
14 July	16 February
11 August	16 March
15 September	13 April
13 October	
10 November	
15 December	

# CONDUCT OF MEETING

## **TERMS OF REFERENCE**

The general role and terms of reference for the Overview and Scrutiny Management Committee, together with those for all Scrutiny Panels, are set out in Part 2 (Article 6) of the Council's Constitution, and their particular roles are set out in Part 4 (Overview and Scrutiny Procedure Rules – paragraph 5) of the Constitution.

# RULES OF PROCEDURE

The meeting is governed by the Council Procedure Rules and the Overview and Scrutiny Procedure Rules as set out in Part 4 of the Constitution.

## **BUSINESS TO BE DISCUSSED**

Only those items listed on the attached agenda may be considered at this meeting.

### QUORUM

The minimum number of appointed Members required to be in attendance to hold the meeting is 4.

#### **DISCLOSURE OF INTERESTS**

Members are required to disclose, in accordance with the Members' Code of Conduct, **both** the existence **and** nature of any "Disclosable Pecuniary Interest" or "Other Interest" they may have in relation to matters for consideration on this Agenda.

## DISCLOSABLE PECUNIARY INTERESTS

A Member must regard himself or herself as having a Disclosable Pecuniary Interest in any matter that they or their spouse, partner, a person they are living with as husband or wife, or a person with whom they are living as if they were a civil partner in relation to:

(i) Any employment, office, trade, profession or vocation carried on for profit or gain.(ii) Sponsorship:

Any payment or provision of any other financial benefit (other than from Southampton City Council) made or provided within the relevant period in respect of any expense incurred by you in carrying out duties as a member, or towards your election expenses. This includes any payment or financial benefit from a trade union within the meaning of the Trade Union and Labour Relations (Consolidation) Act 1992.

(iii) Any contract which is made between you / your spouse etc (or a body in which the you / your spouse etc has a beneficial interest) and Southampton City Council under which goods or services are to be provided or works are to be executed, and which has not been fully discharged.

(iv) Any beneficial interest in land which is within the area of Southampton.

(v) Any license (held alone or jointly with others) to occupy land in the area of Southampton for a month or longer.

(vi) Any tenancy where (to your knowledge) the landlord is Southampton City Council and the tenant is a body in which you / your spouse etc has a beneficial interests.

(vii) Any beneficial interest in securities of a body where that body (to your knowledge) has a place of business or land in the area of Southampton, and either:

- a) the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body, or
- b) if the share capital of that body is of more than one class, the total nominal value of the shares of any one class in which you / your spouse etc has a beneficial interest that exceeds one hundredth of the total issued share capital of that class.

# Other Interests

A Member must regard himself or herself as having an, 'Other Interest' in any membership of, or occupation of a position of general control or management in:

Any body to which they have been appointed or nominated by Southampton City Council

Any public authority or body exercising functions of a public nature

Any body directed to charitable purposes

Any body whose principal purpose includes the influence of public opinion or policy

# Principles of Decision Making

All decisions of the Council will be made in accordance with the following principles:-

- proportionality (i.e. the action must be proportionate to the desired outcome);
- due consultation and the taking of professional advice from officers;
- respect for human rights;
- a presumption in favour of openness, accountability and transparency;
- setting out what options have been considered;
- setting out reasons for the decision; and
- clarity of aims and desired outcomes.

In exercising discretion, the decision maker must:

- understand the law that regulates the decision making power and gives effect to it. The decision-maker must direct itself properly in law;
- take into account all relevant matters (those matters which the law requires the authority as a matter of legal obligation to take into account);
- leave out of account irrelevant considerations;
- act for a proper purpose, exercising its powers for the public good;
- not reach a decision which no authority acting reasonably could reach, (also known as the "rationality" or "taking leave of your senses" principle);
- comply with the rule that local government finance is to be conducted on an annual basis. Save to the extent authorised by Parliament, 'live now, pay later' and forward funding are unlawful; and
- act with procedural propriety in accordance with the rules of fairness.

#### AGENDA

#### 1 APOLOGIES AND CHANGES IN PANEL MEMBERSHIP (IF ANY)

To note any changes in membership of the Panel made in accordance with Council Procedure Rule 4.3.

#### 2 DISCLOSURE OF PERSONAL AND PECUNIARY INTERESTS

In accordance with the Localism Act 2011, and the Council's Code of Conduct, Members to disclose any personal or pecuniary interests in any matter included on the agenda for this meeting.

NOTE: Members are reminded that, where applicable, they must complete the appropriate form recording details of any such interests and hand it to the Democratic Support Officer.

#### 3 DECLARATIONS OF SCRUTINY INTEREST

Members are invited to declare any prior participation in any decision taken by a Committee, Sub-Committee, or Panel of the Council on the agenda and being scrutinised at this meeting.

#### 4 DECLARATION OF PARTY POLITICAL WHIP

Members are invited to declare the application of any party political whip on any matter on the agenda and being scrutinised at this meeting.

#### 5 STATEMENT FROM THE CHAIR

# 6 <u>MINUTES OF THE PREVIOUS MEETING (INCLUDING MATTERS ARISING)</u> (Pages 1 - 4)

To approve and sign as a correct record the Minutes of the meetings held on 11<sup>th</sup> August, 2016 and to deal with any matters arising, attached.

#### 7 **FORWARD PLAN** (Pages 5 - 6)

Report of the Service Director, Legal and Governance enabling the Overview and Scrutiny Management Committee to examine the content of the Forward Plan and to discuss issues of interest or concern with the Executive, attached.

#### a) Draft Council Strategy 2016-2020 (Pages 7 - 12)

Briefing Paper of the Service Director - Intelligence, Insight and Communications as part of the Committee's consideration of the Forward Plan item, Southampton City Council Strategy 2016-2020, attached.

#### 8 **ESTATE REGENERATION PROGRAMME** (Pages 13 - 16)

Report of the Leader outlining the proposed high level strategy for Estate Regeneration in Southampton, attached.

# 9 <u>MONITORING SCRUTINY RECOMMENDATIONS TO THE EXECUTIVE</u> (Pages 17 - 20)

Report of the Service Director, Legal and Governance enabling the Overview and Scrutiny Management Committee to monitor and track progress on recommendations made to the Executive at previous meetings, attached.

Wednesday, 7 September 2016

Service Director, Legal and Governance

# SOUTHAMPTON CITY COUNCIL OVERVIEW AND SCRUTINY MANAGEMENT COMMITTEE

MINUTES OF THE MEETING HELD ON 11 AUGUST 2016

<u>Present:</u> Councillors Fitzhenry (Chair) (except items 16, 18 and 19), Moulton (Vice-Chair), Fuller, Furnell, Councillor Keith Morrell, Whitbread (except item 19), Murphy, Savage and T Thomas

Apologies: Councillors Hannides, Revd. J Williams and Mrs U Topp

<u>Also in attendance:</u> Superintendent Heydari, Hampshire Constabulary

# 14. APOLOGIES AND CHANGES IN PANEL MEMBERSHIP (IF ANY)

The Committee noted the apologies of Councillor Hannides and Revd. Williams.

# 15. MINUTES OF THE PREVIOUS MEETING (INCLUDING MATTERS ARISING)

**RESOLVED** with the addition of Councillor D Thomas being present at the meeting, the minutes of the meeting held on 14 July 2016 be approved and signed as a correct record.

# COUNCILLOR MOULTON IN THE CHAIR

# 16. ESTATE REGENERATION IN MILLBROOK AND MAYBUSH

The Committee considered the briefing paper of the Head of Capital Assets as part of the Committee's consideration of the Forward Plan item, Estate Regeneration in Millbrook and Maybush requested for discussion from the current Forward Plan.

# **RESOLVED:**

- (i) That the Committee are provided with the provisional key milestones and timescales for the project;
- (ii) That the requested report to the Committee on Estate Regeneration in September 2016 incorporates the criteria that is being utilised to determine priorities within the wider Estate Regeneration programme; and
- (iii) That the Committee are provided with a brief update on developments at Sturminster House.

<u>NOTE:</u> Councillors Furnell and Whitbread declared a non-pecuniary interest and remained at the meeting.

# COUNCILLOR FITZHENRY IN THE CHAIR

# 17. COMMERCIAL BURGLARIES IN THE CITY CENTRE

The Committee considered the report of the Chair of the Safe City Partnership relating to commercial burglaries in the City Centre.

Superintendent Heydari was present and with the consent of the Chair addressed the meeting.

## RESOLVED:

- (i) That Hampshire Constabulary continues to focus on reducing the level of commercial burglaries in the city centre whilst reported incidents remain high;
- (ii) That the Chair of the Safe City Partnership is requested to provide the Committee with the number of commercial burglaries in Southampton City Centre for the past 3 years;
- (iii) That, to improve intelligence sharing and communications, Hampshire Constabulary, with partners, proactively engage with the business community in Southampton City Centre;
- (iv) That the contact details for SoBAC (Southampton Business Against Crime) is circulated to all Members to raise awareness of the organisation;
- (v) That, through the Safe City Partnership, a drugs strategy, which is fully supported across all relevant agencies, is developed to reduce the threat, harm and risk caused by drugs;
- (vi) That, in recognition of the value of effective neighbourhood watch schemes, the Committee is provided with details of the Council's current position as it relates to supporting the growth in the number of active neighbourhood watch groups in the City.

# COUNCILLOR MOULTON IN THE CHAIR

## 18. COMBATING LONELINESS - SCRUTINY INQUIRY TERMS OF REFERENCE

The Committee considered the report of the Head of Legal and Democratic Services requesting that the Committee agree the terms of reference for a scrutiny inquiry examining how loneliness can be combated in Southampton.

It was suggested that the inquiry be widened to ensure all age groups as well as those considered to be vulnerable are included in the inquiry programme.

# RESOLVED

- (i) that the draft terms of reference for the scrutiny inquiry be approved; and
- (ii) that authority be delegated to the Head of Legal and Democratic Services, in consultation with the Chair of the Scrutiny Inquiry Panel, to finalise the inquiry plan.

# 19. MONITORING SCRUTINY RECOMMENDATIONS TO THE EXECUTIVE

The Committee received and noted the report of the Service Director, Legal and Governance detailing the actions of the Executive and monitoring progress of the recommendations of the Committee.

### **RESOLVED:**

- (i) That the Social Impact Bond be requested as a future agenda item;
- (ii) That under Council Strategy Performance, recommendation 2) the Committee requested that consideration be given to including a transport indicator in the next Council Strategy that focused on congestion and the impact it has on the local economy; and

(iii) That the next People's Panel Survey that provides some explanation behind the satisfaction levels is circulated to the Committee.

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			OVERVIEW AND SCRUTINY MA COMMITTEE	NAGEI	MENT
SUBJE	CT: FORWARD PLAN				
DATE C	F DECISI	ON:	15 SEPTEMBER 2016		
REPOR	<b>REPORT OF:</b> SERVICE DIRECTOR - LEGAL AND GOVERNANCE				
			CONTACT DETAILS		
AUTHO	UTHOR: Name: Mark Pirnie Tel: 023 8083 38			023 8083 3886	
	E-mail: Mark.pirnie@southampton.gov.uk				
Directo	r	Name:	Richard Ivory	Tel:	023 8083 2794
		E-mail:	Richard.ivory@southampton.gov.uk		
STATE	MENT OF	CONFIDE	NTIALITY		
None					
BRIEF S	SUMMAR	Y			
content	of the For /e to ensu	ward Plan	iew and Scrutiny Management Co and to discuss issues of interest of hcoming decisions made by the E	r conce	ern with the
RECOM	RECOMMENDATIONS:				
	(i) That the Committee discuss the items listed in paragraph 3 of the report to highlight any matters which Members feel should be taken into account by the Executive when reaching a decision.				
REASONS FOR REPORT RECOMMENDATIONS					
1. To enable Members to identify any matters which they feel the Cabinet should take into account when reaching a decision.					
ALTER	ALTERNATIVE OPTIONS CONSIDERED AND REJECTED				
2.	None.				
DETAIL	(Includin	g consul	ation carried out)		
3.	circulated	d to memb	for the period August 2016 – Nove ers of the Overview and Scrutiny New were identified for discussion with	/lanage	ement Committee.
	Portfoli	0	Decision		Requested By
	LeaderSouthampton City Council Strategy 2016-2020Cllr Fitzhenry			Cllr Fitzhenry	
4.	4. Briefing papers responding to the items identified by members of the Committee are appended to this report. Members are invited to use the papers to explore the issues with the decision maker.				
RESOU	RCE IMPI		S		
Capital/	Revenue				
5.	5. The details for the items on the Forward Plan will be set out in the Executive decision making report issues are to the decision being taken.				

Property	y/Other			
6.			orward Plan will be set out in th or to the decision being taken.	e Executive
LEGAL	IMPLICATIONS			
Statutor	y power to underta	ike proposals	in the report:	
7.		The details for the items on the Forward Plan will be set out in the Executive decision making report issued prior to the decision being taken.		
8.	The duty to underta the Local Governme		nd scrutiny is set out in Part 1/	A Section 9 of
Other L	egal Implications:			
9.	None			
POLICY	FRAMEWORK IMP	LICATIONS		
10.	10. The details for the items on the Forward Plan will be set out in the Executive decision making report issued prior to the decision being taken.			e Executive
KEY DE	CISION	No		
WARDS/COMMUNITIES AFFECTED: None directly as a result of this report				
		IPPORTING D	OCUMENTATION	
Append				
1.	ents in Members' R		y Council Strategy 2016-2020	
1. None				
	/ Impact Assessme	nt		
Do the in	•	of the report red	quire an Equality and Safety out.	No
Privacy	Impact Assessmer	nt		
	mplications/subject c nent (PIA) to be carr	•	quire a Privacy Impact	No
	ackground Documo		y Impact Assessment and Of spection at:	her
Title of E	Title of Background Paper(s)Relevant Paragraph of the Access to Information Procedure Rules / Schedule 12A allowing document to be Exempt/Confidential (if applicable)			wing
1.	None			

**BRIEFING PAPER** 

# SUBJECT: DRAFT COUNCIL STRATEGY 2016-2020

DATE: 15 SEPTEMBER 2016

**RECIPIENT:** OVERVIEW AND SCRUTINY MANAGEMENT COMMITTEE

#### THIS IS NOT A DECISION PAPER

#### SUMMARY:

The draft Council Strategy (2016-2020) is a key strategic document, setting out what we want to achieve, what we will do, how we will work and how we will contribute to the City Strategy (2014-2025). It sets out our priorities for the next four years, the outcomes we expect to achieve by 2020 and the measures we will use to monitor our progress. It will influence all other council strategies and policies developed during this period, as well as the council's spending decisions; services will also use it to plan service delivery. It is part of the council's Policy Framework and must be approved by Council. The priority outcomes in the Council Strategy are:

- Southampton is a city with strong and sustainable economic growth
- Children and young people in Southampton get a good start in life
- · People in Southampton live safe, healthy, independent lives
- Southampton is a modern, attractive city where people are proud to live and work.

Once agreed, it will be published on the council's website and be available to staff, residents and stakeholders. It has been drafted as an easy to read, accessible document, which focuses on key priorities, rather the trying to describe all 'business as usual' activities.

It replaces the current Council Strategy 2014-17, which received positive feedback, and has been used to set the strategic direction for the council since its approval. The draft Council Strategy presented to Full Council for consideration and approval reflects the outcomes the Administration wants to achieve and has been refreshed in light of feedback from residents and the changing local and national context.

#### BACKGROUND and BRIEFING DETAILS:

- 1. The previous Council Strategy 2014-17 was approved by Full Council in July 2014, alongside the City Strategy 2014-2025. Progress against these has been monitored on a quarterly basis and reported to the Council's Management Team (CMT), Cabinet, and OSMC and published on the Council's website.
- 2. In developing the Council Strategy, we have considered feedback from residents, both from the Priorities Survey (2015), and the more recent City Survey 2016. It is reassuring to note that, despite the challenging financial climate, levels of satisfaction with the council and the city have been maintained at relatively the same levels since the publication of the last Council and City Strategies in 2014. The City Survey 2016 showed that:
  - 81% of our residents reported that they are satisfied with Southampton as a place to live (82% in 2014)
  - 55% were satisfied with the way Southampton City Council runs things (59% in 2014).
  - 43% were satisfied that Southampton City Council provides value for money (44% in 2014).

- 3. The most recent Priorities Survey (2015) showed that the top priorities for residents were:
  - People in Southampton are safe and protected from harm
  - Children and young people get a good start in life
  - Southampton is a place with maintained roads and pavements, and accessible and affordable transport.
  - Southampton is a city with good levels of skills, education and employment.
  - Southampton is a city with strong, sustainable economic growth.

This feedback has been used to inform and develop the council's four new outcomes.

### Outcomes and priorities

- 4. The new Council outcomes were confirmed in the Executive Business Report of the Leader of the Council at the Full Council meeting in July 2016. The outcomes are:
  - Southampton is a city with strong, sustainable economic growth
  - Children and young people in Southampton get a good start in life
  - People in Southampton live safe, healthy, independent lives
  - Southampton is a modern, attractive city where people are proud to live and work.
- 5. A series of priorities have been identified as the key areas of focus that will enable the Council to achieve the agreed outcomes:

Southampton is a city with strong and sustainable economic growth	We will increase the number, and improve the mix of housing in the city We will create opportunities for local people to develop skills, to make the best of employment opportunities We will work with others to reduce the wage gap between residents and commuters into the city We will increase investment into the city
Children and young people in Southampton get a good start in life	We will improve early help services and support for children and families We will increase educational attainment We will reduce the numbers of children looked after by the council, and children in need We will protect vulnerable children and young people
People in Southampton live safe, healthy, independent lives	We will increase the proportion of social care service users receiving direct payments, so that service users have more choice and control We will improve housing quality and reduce fuel poverty We will improve air quality We will protect vulnerable adults and enable people to live independently
Southampton is a modern, attractive city where people are proud to live and work	We will keep our city clean We will ensure roads and pavements are maintained We will strengthen and develop community groups We will increase pride in our city by ensuring there is a vibrant and diverse cultural, entertainment and leisure offer

# **BRIEFING PAPER**

- 6. A set of key success measures has been developed against the priorities, to enable monitoring and reporting of progress against the Strategy. The targets will published on the council's website, after which quarterly monitoring reports will be provided to Cabinet and the Overview and Scrutiny Management Committee, as well as on the website.
- 7. Overview and Scrutiny Management Committee discussed the proposed measures on 14 July 2016, and provided feedback. The first point of feedback was a request for a suitable transport measure to be identified for inclusion within the new indicator set. This was investigated, and a response provided as follows:

'Currently there is no suitable measure which has been identified for inclusion in the Strategy. At the moment we are able to monitor bus journey times, which may give some indication re congestion, but usefulness of this measure is limited. Work is in progress to develop and implement Bluetooth monitoring of journey times, using signals from cars tracked via a scanner; once this is available, it will be monitored as part of the local transport plan and consideration will be given to including it in the Council Strategy'.

8. The second point of feedback was that 'recognising the need to improve outcomes for young people in Southampton through preventative action, the Executive pinpoints and incorporates the key drivers within the indicator set that will identify if the required improvements are being made, and sets appropriate targets that are stretching but achievable'. A response was provided as follows:

'The Council Strategy includes a measure relating to the number of Early Help Assessments undertaken, as well as a measure on the numbers of successful Families Matter results. We have consulted with the Early Help Manager who has confirmed that these are the most appropriate measure for preventative action to improve outcomes for children and young people in the city'.

#### RESOURCE/POLICY/FINANCIAL/LEGAL IMPLICATIONS:

- 9. There are no additional resource requirements arising from the approval of the strategy. The Council Strategy (2016-2020), once approved, will be used as a basis for the setting of the 2017/18 budget.
- 10. The statutory powers for producing this strategy can be found in the Local Government & Housing Act 1989, Local Government Acts 1972, 1999 and 2000 and s1 Localism Act 2011.
- 11. The Council has a statutory obligation to meet the best value Duty (s3 Local Government Act 1999, as amended by s137 of the Local Government & Public Involvement in Health Act 2007). The production of the Council Strategy demonstrates that the council has an integrated and planned approach to this requirement.
- 12. The Council Strategy forms part of the council's Policy Framework, as set out in Article 4 of the Council's Constitution. The Executive is, for almost all functions, responsible for implementing the policies and spending the budget in accordance with the Policy Framework and budget. Each of the proposed actions in this strategy will be subject to the council's normal decision making processes, including detailed legal and financial assessments as necessary.
- 13. In developing this Strategy, consideration has been given to known national policy

# **BRIEFING PAPER**

and budgetary changes which will have a significant impact on the city. Progress over the next few years will be partially dependent on the availability of funding from external sources or the identification of new income sources. As it is not possible to guarantee the outcomes in some cases, the Council Strategy is subject to in year variation. It is therefore proposed to delegate authority to the Chief Strategy Officer, following consultation with the Leader of the Council, to finalise the Council Strategy 2016-2020, including incorporating any changes made at the meeting and to make any in year changes and to refresh relevant sections of the strategy in 2017, 2018 and 2019 so that it aligns with any new budgetary or policy developments which will impact on the council's activities.

#### **OPTIONS and TIMESCALES:**

14. The appended draft Council Strategy is scheduled for consideration at the 20 September meeting of Cabinet and 21 September meeting of Council.

#### Appendices/Supporting Information:

Southampton City Council Strategy 2016-2020 - Draft

Further Information Available from:	Name:	Felicity Ridgway
	Tel:	023 8083 3310
	E-mail:	felicity.ridgway@southampton.gov.uk

# Southampton City Council Strategy 2016-2020



"Southampton - a city of opportunity where everyone thrives"

# WHAT DO WE WANT TO ACHIEVE?

Outcome		Why is this important?
	Southampton is a city with strong and sustainable economic growth	We want to build on Southampton's unique sea city location and excellent transport links and continue to grow the local economy, bringing investment into the city and increasing employment opportunities for local people
	Children and young people in Southampton get a good start in life	We want Southampton to be a city where parents, families, communities and services work together to make sure children and young people get a good start in life. Ensuring that children and young people get a good start in life is crucial to enabling them to go on to fulfil their potential and become successful adults who are engaged in their communities
	People in Southampton live safe, healthy, independent lives	We want Southampton to be a city that is recognised for its approach to preventing problems and intervening early. We want our residents to have the information and support they need to live safe, active, healthy lives and to be able to live independently for longer.
	Southampton is a modern, attractive city where people	We want to build on Southampton's vibrant and diverse cultural offer to make our city a great place for businesses, visitors and residents. This means making sure that Southampton is green,

# **KEY FACTS AND FIGURES** Southampton City Council's work touches on every aspect of city life

Southampton has a population of 247,569	We maintain over <b>416</b> miles of highways, <b>49</b> parks and <b>1,140</b> hectares of open space	We run 6 libraries and support 5 community libraries	We run	We provide 16,300 council houses	We recycle, compost and reuse <b>27,000</b> tonnes of waste every year
We dealt with <b>6,070</b> incidents of fly tipping last year	We processed over <b>1,000</b> planning applications last year	We provide long term support for <b>3,000+</b> adults	We work with 75 schools in the city	We support <b>1,100+</b> BC children and young people with special educational needs or disabilities	children under 5 use our city's children's centres

# THERE ARE TWO SIDES TO OUR CITY

are proud to live and work

Over the past five years we have significantly boosted economic growth in the city. Many organisations are investing here with great results, the population is growing, major developments are being built across the city, and...

## The challenge we face



The population of the city is growing

 it is expected to grow by nearly
 5% by 2022, to **259,615**, increasing demand on public services.

attractive and easy to get about for our residents, visitors and investors.



 Educational attainment is slightly below the national average, with only
 **50.6%** of pupils achieving 5 GCSEs grades A\*-C including English and Maths compared to the England

Unemployment has been **cut in half** 



Investors have committed **£1.6billion** to the city

We have delivered over **2,600** new homes, and agreed planning permission for an additional **4,133** dwellings



...however, demand for our services is increasing significantly, and we know that many city residents need our help.



• The population of older people (65<sup>+</sup>) is growing more quickly than the rest of the population. **34,557** people aged 65<sup>+</sup> live in the city, and this is expected to increase by 12% by 2022, to **38,711**.



 On average, people who commute into Southampton earn more than people who live and work in the city. In 2014, the average gross weekly pay for people living in the city was **£487.40** per week compared to **£547** when looking at everyone who works in the city, including those who commute in.



 Southampton has high numbers of children who are looked after by the council – nearly **double** the national average in 2015.
 Page 11 average of **53.8%**.



 There continues to be a high demand for affordable housing, with around 8,000 households on the Council's Housing Register.

The way that councils are funded is changing and as a result of continued reductions in central Government funding, we are moving towards greater self-sufficiency. We are changing the way we work to make sure that we deliver value for money, and deliver services in a way that meets the changing needs of our residents. We want to improve outcomes for our residents, whilst prioritising our resources so they are used where they are most needed. So, we are delivering more services online, working with communities to help them to do more for themselves, and exploring new and innovative ways of delivering services in the city.

# WHAT DO OUR RESIDENTS SAY?

81% O of our residents are satisfied with Southampton as a place to live

Outcome

43% think that Southamp

Our priorities

think that Southampton City Council provides value for money 82% O of residents are satisfied with bin collections and parks and green spaces in the city...

25% ...but only 25% are satisfied with road and pavement repairs in the city

68% C feel that Southampton is a place

where people

from different

backgrounds get on well together

How will we measure success?

**39%** feel that people in their area pull together to improve things

e of residents feel a sense of belonging in

their local area

40% of residents have done some volunteering over the last year

Southampton City Council: City Survey 2016

# WHAT ARE WE GOING TO DO?

55%

are satisfied

with the way

City Council

runs things

Southampton

Outcome	Our priorities	How will we measure success?
	We will increase the number, and improve the mix of housing in the city	Number of affordable homes delivered
Southampton is	We will create opportunities for local people to develop skills, to make the best of employment opportunities	<ul> <li>Number of apprenticeship starts</li> <li>Number of additional supported jobs/ apprenticeships created for major developments</li> </ul>
a city with strong and sustainable economic growth	We will work with others to reduce the wage gap between residents and commuters into the city	• % gap between average earnings of people living in the city and people working in the city
	We will increase investment into the city	<ul> <li>Number of businesses paying business rates</li> </ul>
	We will improve early help services and support for children and families	<ul> <li>Number of early help assessments undertaken</li> <li>Number of families 'turned around' through the Families Matter phase 2 programme</li> </ul>
Children and	We will increase educational attainment	<ul> <li>% pupils in Early Years Foundation phase achieving good level of development</li> <li>% pupils at Key Stage 2 attaining Level 4<sup>+</sup> in reading, writing and maths</li> <li>% pupils attaining 5 or more 1-4 grades at GCSE, including English and Maths</li> <li>% 16-17 year olds in education and training</li> </ul>
young people in Southampton get a good start in life	We will reduce the numbers of children looked after by the council, and children in need	<ul> <li>Number of Looked after Children</li> <li>Number of children with active social care involvement</li> <li>Average number of days between registration and approval for new prospective adopters</li> </ul>
	We will protect vulnerable children and young people	<ul> <li>% care leavers in contact and in suitable accommodation</li> <li>Number of hospital admissions caused by unintentional and deliberate injuries in children (aged 0-14 years)</li> <li>Number of first time entrants into Youth Justice system (10-17 year olds)</li> </ul>
	We will increase the proportion of social care service users receiving direct payments, so that service users have more choice and control	<ul> <li>% of people using social care who receive direct payments</li> </ul>
People in	We will improve housing quality and reduce fuel poverty	<ul><li>% of local council housing stock that is decent</li><li>Number of households in receipt of ECO measures</li></ul>
Southampton live safe, healthy,	We will improve air quality	<ul> <li>Recorded levels of nitrogen dioxide in the city's Air Quality Management Areas (ug/m3)</li> </ul>
independent lives	We will protect vulnerable adults and enable people to live independently	<ul> <li>Number of 'extra care' homes built to provide housing for people with support needs</li> <li>Number of Adult Social Care clients using care technology</li> </ul>
	We will keep our city clean	Number of customer requests for street cleaning and fly tipping clearances
	We will ensure roads and pavements are maintained	<ul> <li>% of unclassified roads requiring urgent structural maintenance</li> <li>% of A roads requiring urgent structural maintenance</li> </ul>
Southampton is a modern, attractive	We will strengthen and develop community groups	<ul> <li>Amount of additional funding investment achieved by voluntary and community organisations we support</li> </ul>
city where people are proud to live and work	We will increase pride in our city by ensuring there is a vibrant and diverse cultural, entertainment and leisure offer	<ul> <li>Number of family friendly events each year in Southampton</li> </ul>

# **HOW WILL WE WORK?**

# We want to put our residents and customers at the heart of everything we do

The way our residents access services has changed a lot over the last few years, and will continue to do so. Now many people want to access online because it is quicker and more convenient. It is also much more cost effective, meaning we can use the money saved in other areas.

We are improving our digital services so that our residents can access information, and apply or pay for services more quickly and easily online.



**First time resolution** – getting things right first time and delivering joined-up services with partners.



**Empower customers, communities and employees** – supporting customers and communities to become more self-reliant.

**Informed by insight** – involving our

customers in the design, development

and review of services.



**Easy as 1,2,3** – simple, efficient services designed around our customers' needs.



**Assisted digital** – digital services, with extra help for those who need it.



**Value for money** – delivering cost effective services, ensuring that we can continue to keep customers at the heart of what we do.

Southampton City Council's strategy targets and commitments to our residents are available on our website southampton.gov.uk/strategyhub Page 12

DECISION-MAKER:		R:	OVERVIEW AND SCRUTINY MANAGEMENT COMMITTEE		
SUBJECT:			ESTATE REGENERATION PROGRAMME		
DATE C	OF DECISI	ON:	15 SEPTEMBER 2016		
REPOR	T OF:		LEADER OF THE COUNCIL		
			CONTACT DETAILS		
AUTHO	R:	Name:	Mark Bradbury	Tel:	023 8083 2261
		E-mail:	mark.bradbury@southampton.g	ov.uk	
Directo	r	Name:	Mike Harris	Tel:	023 8083 2882
		E-mail:	mike.harris@southampton.gov.	uk	
STATE	MENT OF	CONFID	ENTIALITY		
None					
BRIEF	SUMMAR	Y			
This rep Southar		ut the prop	bosed high level strategy for Estate	Rege	neration in
RECOM	IMENDAT	IONS:			
	(i) That the Committee discuss and note the proposed strategy for Estate Regeneration.			d strategy for	
REASO	REASONS FOR REPORT RECOMMENDATIONS				
1. At the request of the Chair of the Committee.					
ALTERNATIVE OPTIONS CONSIDERED AND REJECTED					
2.	2. Continuing with the previous strategy of regeneration based on the master planning of single areas of the city at a time was considered and rejected.				
DETAIL	DETAIL (Including consultation carried out)				
3.	3. Southampton City Council owns and maintains close to 18,000 homes provided for rent at Social and Affordable rents. The majority were constructed between the early 1950's and 1970's with many based on similar designs that were replicated across the city.				
4.	Many of these homes were built at a time when greater emphasis was placed on the cost and speed of construction than the lifetime costs of maintenance and occupation.				
5.	Forward planning using the Council's Keystone Stock Condition and Data Management systems shows that the rate of increase in the cost of maintaining many of these is rising as they age. Controls on the management of the Housing Revenue Account mean that it will be increasingly difficult to continue to fund the maintenance of many of these properties from rental income.				
6.	they age emphasis	Many of these properties are also becoming increasingly expensive to heat as they age increasing the risk and incidence of fuel poverty. A change in emphasis away from short term revenue expenditure on repairs to capital investment in major refurbishment and redevelopment is therefore considered			

	necessary.
7.	The recent approach to estate regeneration based on the master planning of specific areas of the city has proved slower to deliver than hoped (a problem certainly not unique to Southampton) and has meant that many of the buildings which will cost the most to maintain and occupy are not being addressed as early as would be ideal.
8.	An approach that prioritises the buildings and types of building that will require the highest pro rata regular expenditure on repairs and maintenance over the next 5, 10 and 15 years and identifies the most cost effective (based on a lifetime cost approach) major refurbishment and/or redevelopment options is now proposed.
9.	Many of these buildings were constructed in clusters of similar buildings and so this will not be a one by one approach. Opportunities to develop infill sites such as underused garage plots and the potential to improve local facilities and infrastructure as part of programmes of work will also be addressed.
10.	Opportunities to increase density and the mix of housing to include homes for market rent or sale (including shared ownership and starter homes) will also be pursued.
11.	It is proposed that new homes will be designed to be low energy, low maintenance, healthy homes that are cost effective to heat and built to last with lower repair and maintenance costs over a longer life expectancy whilst providing a healthy living environment. Major refurbishment projects will have similar aims. We will engage residents from existing tenants groups and the Peoples Panel in looking at best practice and emerging technologies in housing design to develop and evolve our specifications for new homes.
12.	Opportunities to better integrate planned expenditure on repairs and maintenance and refurbishment with regeneration plans will also be better exploited through the proposed integration of Housing Investment and Estate Renewal into the Capital Assets Team.
RESO	URCE IMPLICATIONS
<u>Capita</u>	I/Revenue
13.	Accelerating investment in the redevelopment and or major refurbishment of the Council's housing stock will require, at least initially, greater capital expenditure than can currently be funded either from within the Housing Revenue Account or through borrowing on the account.
14.	A range of models for development and funding are therefore being pursued. These include :-
	Direct Development within the HRA.
	<ul> <li>Use of the Council's Development and Investment Companies that will allow the Council to develop and invest in housing for sale and offer at market rent in order to reinvest development proceeds in the delivery of affordable homes.</li> </ul>
	<ul> <li>The sale of sites to Housing Association Partners.</li> </ul>
	The sale of sites to institutional funding partners make completed units available to the Council through finance leases with options to

	purchase.				
	It is proposed that the council will develop ongoing relationships number of development and funding partners with models replic the city.				
15.	Over time as the Council's older stock is replaced or refurbished repairs and maintenance as a proportion of income is expected releasing more funding for regeneration and new housing devel	to fall			
<b>Propert</b>	y/Other				
16.	The Council's Capital Assets Team is being structured and reso facilitate the new approach but will also draw in expertise and re partners and external consultants on a project by project basis to revenue costs and capitalise costs most effectively.	esources from			
LEGAL	IMPLICATIONS				
<u>Statuto</u>	ry power to undertake proposals in the report:				
17.	There are no legal implications from the change in strategy from based approach to one based on need and opportunity. The red consult with existing residents remain the same.				
18.	Further advice is and will be taken on the specific delivery and funding models including consultation with other local authorities who have and are pursuing similar approaches.				
<u>Other L</u>	egal Implications:				
19.	None				
POLICY	FRAMEWORK IMPLICATIONS				
20.	Implementation of the above approach will help to achieve the following priority within the draft Council Strategy 2016-2020				
	<ul> <li>To improve housing quality and reduce fuel poverty.</li> </ul>				
KEY DE	CISION No				
WARDS	COMMUNITIES AFFECTED: None directly as a result of t	his report			
		·			
	SUPPORTING DOCUMENTATION				
Append	lices				
1.	None				
	ents In Members' Rooms				
1.	None				
Equality	y Impact Assessment				
	Do the implications/subject of the report require an Equality and Safety No mpact Assessments (ESIA) to be carried out.				
Privacy	Impact Assessment				
	mplications/subject of the report require a Privacy Impact nent (PIA) to be carried out.	No			
Other B	ackground Documents - Ecperatity Impact Assessment and O	ther			

Background documents available for inspection at:		
Title of Background Paper(s)Relevant Paragraph of the Access to Information Procedure Rules / Schedule 12A allowing document to be Exempt/Confidential (if applicable		
1.	None	

DECISI	ON-MAKE	R:	OVERVIEW AND SCRUTINY M	IANAGE	MENT		
			COMMITTEE				
SUBJECT:			MONITORING SCRUTINY RECOMMENDATIONS TO THE EXECUTIVE				
DATE OF DECISION:		ON:	15 SEPTEMBER 2016				
REPORT OF:			SERVICE DIRECTOR - LEGAL AND GOVERNANCE				
CONTACT DETAILS							
AUTHOR: Name:		Name:	Mark Pirnie	Tel:	023 8083 3886		
		E-mail:	Mark.pirnie@southampton.go	ov.uk			
Directo	r	Name:	Richard Ivory	Tel:	023 8083 2794		
		E-mail:	Richard.ivory@southampton.gov.uk				
STATE	MENT OF	CONFID	ENTIALITY				
None							
BRIEF	SUMMAR	Y					
			view and Scrutiny Management ( Indations made to the Executive				
RECOM	MENDAT	IONS:					
		That the Committee considers the responses from Cabinet Members to recommendations from previous meetings and provides feedback.					
REASO		REPORT	RECOMMENDATIONS				
1. To assist the Committee in assessing the impact and consequence of recommendations made at previous meetings.							
ALTER	NATIVE O	PTIONS	CONSIDERED AND REJECTED	)			
2.	None.						
DETAIL	_ (Includin	ig consul	tation carried out)				
3.							
4.	The progress status for each recommendation is indicated and if the Overview and Scrutiny Management Committee confirms acceptance of the items marked as completed they will be removed from the list. In cases where action on the recommendation is outstanding or the Committee does not accept the matter has been adequately completed, it will be kept on the list and reported back to the next meeting. It will remain on the list until such time as the Committee accepts the recommendation as completed. Rejected recommendations will only be removed from the list after being reported to the Overview and Scrutiny Management Committee.						
RESOU			IS				
<b>Capital</b>	/Revenue						
5.	None.		Page 17				
	1		raye 1/				

Property/Other					
6.	None.				
LEGAL IMPLICATIONS					
<u>Statuto</u>	ry power to underta	ake proposals i	n the report:		
7.	The duty to undertake overview and scrutiny is set out in Part 1A Section 9 of the Local Government Act 2000.				
Other L	egal Implications:				
8.	None				
POLICY	FRAMEWORK IMF	PLICATIONS			
9.	None				
KEY DE	EY DECISION No				
WARDS	<b>WARDS/COMMUNITIES AFFECTED:</b> None directly as a result of this report				
		ł			
SUPPORTING DOCUMENTATION					
Append	lices				
1.	Monitoring Scrutiny Recommendations – 15 September 2016				
Documents In Members' Rooms					
1.	None				
Equality	y Impact Assessme	ent			
Do the implications/subject of the report require an Equality and Safety No Impact Assessments (ESIA) to be carried out.					
Privacy Impact Assessment					
Do the implications/subject of the report require a Privacy Impact No Assessment (PIA) to be carried out.					No
Other Background Documents Equality Impact Assessment and Other Background documents available for inspection at:					
Title of Background Paper(s)			Relevant Paragraph of the Access to Information Procedure Rules / Schedule 12A allowing document to be Exempt/Confidential (if applicable)		
1.	None				

# **Overview and Scrutiny Management Committee: Holding the Executive to Account**

Scrutiny Monitoring – 15 September 2016

Date	Portfolio	Title	Action proposed	Action Taken	Progress Status
Si C Si	In attendance - Supt Heydari, Chair of the Safe City	ot Heydari, air of the city city city city city city city city	<ol> <li>That Hampshire Constabulary continues to focus on reducing the level of commercial burglaries in the city centre whilst reported incidents remain high.</li> </ol>	Agreed	
	Partnership		<ol> <li>That the Chair of the Safe City Partnership is requested to provide the Committee with the number of commercial burglaries in Southampton city centre for the past 3 years.</li> </ol>	Agreed – Information to be provided as soon as it is available.	
			<ol> <li>That, to improve intelligence sharing and communications, Hampshire Constabulary, with partners, proactively engages with the business community in Southampton city centre.</li> </ol>	Agreed. For information representatives from the proposed Business Improvement District (BID - Go Southampton!) attended the August Safe City Partnership meeting where it was agreed that the BID would become associate members of the partnership to support work in common areas of interest.	
			<ol> <li>That the contact details for SoBAC (Southampton Business Against Crime) is circulated to all members to raise awareness of the organisation.</li> </ol>	Circulated by the Scrutiny Manager – 15/08/16	Completed
			5) That, through the Safe City Partnership, a drugs strategy, which is fully supported across all relevant agencies, is developed to reduce the threat, harm and risk caused by drugs.	Recommendation supported by the Chair of the Safe City Partnership	
			6) That, in recognition of the value of effective neighbourhood watch schemes, the Committee is provided with details of the Council's current position as it relates to supporting the growth in the number of active neighbourhood watch groups in the city.	As a result of the reduction of community safety resource the Council no longer has any involvement in the support or growth of Neighbourhood Watch schemes.	Appendix 1

Date	Portfolio	Title	Action proposed	Action Taken	Progress Status
16/06/16 Lea	Leader	Estate Regeneration in Millbrook and Maybush	<ol> <li>That the Committee are provided with the provisional key milestones and timescales for the project.</li> </ol>	<ul> <li>Key Milestones are :-</li> <li>Submit planning application – Nov 2016</li> <li>Tender Invitation – Jan 2017</li> <li>Council Approval – April 2017</li> <li>Appoint Contractor – April 2017</li> <li>Start on Site – June 2017</li> <li>Completion – June 2019</li> </ul>	Completed
			2) That the requested report to the OSMC on Estate Regeneration in September 2016 incorporates the criteria that is being utilised to determine priorities within the wider Estate Regeneration programme.	Incorporated into report	Completed
Page 20			<ol> <li>That the Committee are provided with a brief update on developments at Sturminster House.</li> </ol>	Work has now started on the exterior wall insulation. Earlier issues with the scaffolding and wall climber lifts have been resolved and the installation of the deck upon which these are mounted is now completed. Work on the heat main is programmed to commence 12th September and the programme for completion of all works is February 2017.	Completed